

Table 10 - Visits, Reference, Interlibrary Loan

Library	Library Visits	Traditional Reference	Virtual Reference	Total Reference	ILL Provided	ILL Received	Reciprocal Borrowing
<b>Miami-Dade Public Library System</b>	<b>6,839,069</b>	<b>2,493,830</b>	<b>4,641</b>	<b>2,498,471</b>	<b>7,582</b>	<b>8,421</b>	<b>Yes</b>
<b>Broward County Division of Libraries</b>	<b>10,418,402</b>	<b>3,208,172</b>	<b>2,683,838</b>	<b>5,892,010</b>	<b>8,553</b>	<b>20,047</b>	<b>Yes</b>
<b>Hillsborough County Public Library Cooperative</b>	<b>3,267,212</b>	<b>437,253</b>	<b>4,322</b>	<b>441,575</b>	<b>7,844</b>	<b>6,899</b>	<b>Yes</b>
Bruton Memorial Library	315,638	19,791	122	19,913	NC	273	Yes
Tampa-Hillsborough County Public Library	2,573,024	368,495	4,200	372,695	7,844	6,465	Yes
Temple Terrace Library	378,550	48,967	0	48,967	0	161	Yes
<b>Orange County Library System</b>	<b>5,296,027</b>	<b>1,973,100</b>	<b>12,736</b>	<b>1,985,836</b>	<b>5,328</b>	<b>4,643</b>	<b>Yes</b>
<b>Pinellas Public Library Cooperative Inc.</b>	<b>4,908,746</b>	<b>1,273,360</b>	<b>97,836</b>	<b>1,371,196</b>	<b>149,470</b>	<b>123,539</b>	<b>Yes</b>
Clearwater Public Library System	976,987	336,908	712	337,620	2,162	2,818	Yes
Dunedin Public Library	284,537	123,157	265	123,422	38,882	30,379	Yes
East Lake Community Library	94,864	57,454	468	57,922	253	192	Yes
Gulf Beaches Public Library	105,089	17,095	0	17,095	642	322	Yes
Gulfport Public Library	60,000	8,436	0	8,436	252	744	Yes
Largo Public Library	614,496	134,580	7,300	141,880	28,892	2,018	Yes
Oldsmar Public Library	97,261	19,660	353	20,013	11,310	7,998	Yes
Palm Harbor Public Library	249,393	37,022	86,153	123,175	12,630	13,371	Yes
Pinellas Park Public Library	322,736	130,822	1,570	132,392	1,667	1,873	Yes
Safety Harbor Public Library	162,387	33,682	111	33,793	14,484	20,294	Yes
St. Pete Beach Public Library	113,670	1,709	NC	1,709	4,547	4,850	Yes
St. Petersburg Public Library	1,276,805	336,168	746	336,914	7,452	14,431	Yes
Seminole Community Library/St. Petersburg College	348,353	16,518	NC	16,518	1,206	2,246	Yes
Talking Book Library	1,090	200	0	200	0	98	Yes
Tarpon Springs Library	201,078	19,949	158	20,107	25,091	21,905	Yes
Pinellas Public Library Cooperative Office	N/A	N/A	N/A	N/A	N/A	N/A	Yes
<b>Jacksonville Public Library</b>	<b>4,829,892</b>	<b>1,391,351</b>	<b>6,848</b>	<b>1,398,199</b>	<b>15,544</b>	<b>7,525</b>	<b>No</b>
<b>Palm Beach County Library System</b>	<b>4,768,559</b>	<b>1,536,346</b>	<b>1,066</b>	<b>1,537,412</b>	<b>756</b>	<b>9,517</b>	<b>Yes</b>
<b>Lee County Library System</b>	<b>2,878,829</b>	<b>1,351,533</b>	<b>4,251</b>	<b>1,355,784</b>	<b>13,048</b>	<b>8,874</b>	<b>Yes</b>
<b>Polk County Library Cooperative</b>	<b>2,007,974</b>	<b>384,828</b>	<b>4,445</b>	<b>389,273</b>	<b>4,924</b>	<b>3,708</b>	<b>Yes</b>
Auburndale Public Library	190,307	NC	NC	NC	306	112	Yes
Bartow Public Library	130,238	51,027	30	51,057	696	306	Yes
Dr. C.C. Pearce Municipal Library	36,204	4,619	0	4,619	8	49	Yes
Dundee Public Library	24,130	2,631	0	2,631	7	17	Yes
Eagle Lake Public Library	15,824	216	0	216	3	2	Yes
Fort Meade Public Library	28,217	934	0	934	151	37	Yes
Haines City Public Library	121,984	16,237	0	16,237	22	54	Yes
Lake Alfred Public Library	20,629	1,986	0	1,986	7	5	Yes
Lake Wales Public Library	202,613	19,986	375	20,361	636	312	Yes
Lakeland Public Library	677,670	230,479	N/A	230,479	2,170	1,648	Yes
Latt Maxcy Memorial Library	31,009	14,112	0	14,112	236	198	Yes
Polk City Municipal Library	6,510	520	0	520	N/A	N/A	Yes
Polk County Historical & Genealogical Library	1,532	6,000	373	6,373	0	0	No
Polk County Law Library	7,355	3,104	1,212	4,316	0	0	No
Winter Haven Public Library	419,296	27,777	1,255	29,032	682	967	Yes
Polk County Library Cooperative Office	94,456	5,200	1,200	6,400	0	1	Yes

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<b>Brevard County Library System</b>	<b>3,499,346</b>	<b>1,635,835</b>	<b>187,294</b>	<b>1,823,129</b>	<b>19,477</b>	<b>55,125</b>	<b>Yes</b>
<b>Volusia County Public Library</b>	<b>3,485,306</b>	<b>1,068,174</b>	<b>646</b>	<b>1,068,820</b>	<b>2,499</b>	<b>154</b>	<b>Yes</b>
<b>Pasco County Public Library Cooperative</b>	<b>1,337,096</b>	<b>596,204</b>	<b>683</b>	<b>596,887</b>	<b>890</b>	<b>717</b>	<b>Yes</b>
Pasco County Library System	1,248,953	512,468	683	513,151	890	717	Yes
Zephyrhills Library	88,143	83,419	0	83,419	NC	NC	Yes
<b>Seminole County Public Library System</b>	<b>1,167,971</b>	<b>1,055,061</b>	<b>9,814</b>	<b>1,064,875</b>	<b>3,285</b>	<b>10,352</b>	<b>Yes</b>
<b>Sarasota County Library System</b>	<b>2,571,328</b>	<b>407,752</b>	<b>1,150</b>	<b>408,902</b>	<b>17,122</b>	<b>4,054</b>	<b>Yes</b>
<b>Collier County Public Library</b>	<b>1,810,097</b>	<b>175,592</b>	<b>617</b>	<b>176,209</b>	<b>2,277</b>	<b>2,284</b>	<b>Yes</b>
<b>Marion County Public Library System</b>	<b>1,306,512</b>	<b>903,861</b>	<b>NC</b>	<b>903,861</b>	<b>2,746</b>	<b>2,736</b>	<b>Yes</b>
<b>Manatee County Public Library System</b>	<b>977,691</b>	<b>340,795</b>	<b>1,134</b>	<b>341,929</b>	<b>2,312</b>	<b>3,312</b>	<b>Yes</b>
<b>West Florida Public Library System</b>	<b>613,352</b>	<b>74,349</b>	<b>100</b>	<b>74,449</b>	<b>1,610</b>	<b>1,251</b>	<b>Yes</b>
<b>Lake County Library System</b>	<b>1,707,823</b>	<b>421,380</b>	<b>3,346</b>	<b>424,726</b>	<b>3,984</b>	<b>3,027</b>	<b>Yes</b>
Fruitland Park Library	53,300	22,000	2,400	24,400	206	28	Yes
Helen Lehmann Memorial Library	10,928	754	0	754	72	21	Yes
Lady Lake Public Library	117,257	22,802	240	23,042	367	137	Yes
Leesburg Public Library	325,624	61,161	612	61,773	1,181	519	Yes
Tavares Public Library	160,831	45,881	5	45,886	382	227	Yes
Umatilla Public Library	112,328	20,228	56	20,284	188	162	Yes
W.T. Bland Public Library	273,710	118,190	16	118,206	350	658	Yes
Lake County Library System Office	653,845	130,364	17	130,381	1,238	1,275	Yes
<b>Saint Lucie County Library System</b>	<b>874,860</b>	<b>244,925</b>	<b>879</b>	<b>245,804</b>	<b>17</b>	<b>1,250</b>	<b>Yes</b>
<b>Leon County Public Library System</b>	<b>1,141,880</b>	<b>238,784</b>	<b>416</b>	<b>239,200</b>	<b>5,044</b>	<b>5,648</b>	<b>No</b>
<b>Osceola County Library System</b>	<b>952,611</b>	<b>403,324</b>	<b>1,461</b>	<b>404,785</b>	<b>988</b>	<b>3,532</b>	<b>Yes</b>
<b>Alachua County Library District</b>	<b>1,353,804</b>	<b>565,530</b>	<b>1,108</b>	<b>566,638</b>	<b>5,701</b>	<b>2,647</b>	<b>Yes</b>
<b>Hialeah Public Libraries</b>	<b>437,502</b>	<b>406,354</b>	<b>173</b>	<b>406,527</b>	<b>0</b>	<b>220</b>	<b>Yes</b>
<b>Heartland Library Cooperative</b>	<b>536,209</b>	<b>29,779</b>	<b>20</b>	<b>29,799</b>	<b>3,144</b>	<b>1,030</b>	<b>Yes</b>
Desoto County Library	65,962	5,110	0	5,110	1,013	198	Yes
Hardee County Public Library	31,349	1,019	0	1,019	0	19	Yes
Highlands County Library System	297,748	6,717	0	6,717	1,397	298	Yes
Okeechobee County Library	141,150	16,933	20	16,953	734	515	Yes
Heartland Cooperative Office	N/A	N/A	N/A	N/A	N/A	N/A	Yes
<b>Okaloosa County Public Library Cooperative</b>	<b>685,283</b>	<b>263,782</b>	<b>1,480</b>	<b>265,262</b>	<b>1,528</b>	<b>1,575</b>	<b>No</b>
Destin Library	79,398	13,019	264	13,283	333	149	Yes
Fort Walton Beach Library	156,104	48,509	42	48,551	335	188	No
Mary Esther Public Library	112,938	56,449	20	56,469	77	100	No
Niceville Public Library	143,844	98,690	894	99,584	471	987	No
Robert L.F. Sikes Public Library	160,246	45,032	208	45,240	158	126	No
Valparaiso Public Library	32,753	2,083	52	2,135	154	25	No
Okaloosa Cooperative Office	N/A	N/A	N/A	N/A	N/A	N/A	No
<b>Northwest Regional Library System</b>	<b>443,288</b>	<b>33,291</b>	<b>300</b>	<b>33,591</b>	<b>2,247</b>	<b>983</b>	<b>No</b>
Bay County Public Library	388,465	26,925	300	27,225	2,247	983	No
Gulf County Public Library	42,464	4,221	0	4,221	0	0	No
Liberty County Public Library	12,359	2,145	0	2,145	0	0	No
<b>Clay County Public Library System</b>	<b>606,902</b>	<b>53,432</b>	<b>0</b>	<b>53,432</b>	<b>98</b>	<b>883</b>	<b>Yes</b>

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<b>Saint Johns County Public Library</b>	<b>1,146,707</b>	<b>737,804</b>	<b>6,936</b>	<b>744,740</b>	<b>693</b>	<b>3,537</b>	<b>Yes</b>
<b>Charlotte-Glades Library System</b>	<b>661,984</b>	<b>13,525</b>	<b>70</b>	<b>13,595</b>	<b>1,776</b>	<b>1,626</b>	<b>Yes</b>
Charlotte County Public Library	634,638	12,634	70	12,704	1,776	1,626	Yes
Glades County Public Library	27,346	891	0	891	0	0	Yes
Charlotte-Glades Library System Office	N/A	N/A	N/A	N/A	N/A	N/A	Yes
<b>Hernando County Public Library System</b>	<b>597,823</b>	<b>324,128</b>	<b>276</b>	<b>324,404</b>	<b>2,180</b>	<b>6,026</b>	<b>Yes</b>
<b>Santa Rosa County Library System</b>	<b>554,190</b>	<b>18,512</b>	<b>0</b>	<b>18,512</b>	<b>0</b>	<b>1,154</b>	<b>No</b>
<b>Martin County Public Library</b>	<b>1,080,018</b>	<b>32,109</b>	<b>657</b>	<b>32,766</b>	<b>349</b>	<b>1,577</b>	<b>No</b>
<b>Citrus County Library System</b>	<b>569,079</b>	<b>60,165</b>	<b>1,141</b>	<b>61,306</b>	<b>2,281</b>	<b>7,936</b>	<b>Yes</b>
<b>Indian River County Library</b>	<b>684,505</b>	<b>485,297</b>	<b>19,000</b>	<b>504,297</b>	<b>51</b>	<b>1,321</b>	<b>No</b>
<b>Panhandle Public Library Cooperative System</b>	<b>222,779</b>	<b>113,220</b>	<b>165</b>	<b>113,385</b>	<b>797</b>	<b>1,224</b>	<b>Yes</b>
Calhoun County Public Library	47,442	42,705	0	42,705	87	107	Yes
Holmes County Public Library	50,144	32,129	22	32,151	255	328	No
Jackson County Public Library	91,416	37,040	0	37,040	351	457	No
Washington County Library	33,777	1,346	143	1,489	104	332	No
Panhandle Cooperative Office	N/A	N/A	N/A	N/A	N/A	N/A	No
<b>West Palm Beach Public Library</b>	<b>613,778</b>	<b>169,758</b>	<b>1,071</b>	<b>170,829</b>	<b>3,476</b>	<b>661</b>	<b>Yes</b>
<b>Flagler County Public Library</b>	<b>487,541</b>	<b>28,943</b>	<b>2,417</b>	<b>31,360</b>	<b>614</b>	<b>2,966</b>	<b>Yes</b>
<b>Sumter County Library System</b>	<b>414,651</b>	<b>22,864</b>	<b>638</b>	<b>23,502</b>	<b>428</b>	<b>1,320</b>	<b>Yes</b>
A.A. Young Sr. Library	335	53	0	53	0	0	Yes
Bushnell Public Library	52,798	4,435	101	4,536	0	0	Yes
Clark Maxwell Jr. Library	32,045	6,697	62	6,759	0	0	Yes
Coleman Library	9,689	228	65	293	0	0	Yes
E. C. Rowell Public Library	26,097	1,589	0	1,589	0	0	Yes
Library on Wheels	5,798	1,213	0	1,213	0	0	Yes
Panasoffkee Community Library	15,379	1,310	0	1,310	0	0	Yes
The Villages Public Library	227,269	3,405	410	3,815	0	0	Yes
Wildwood Public Library	45,241	3,934	0	3,934	0	0	Yes
Sumter County Library System Headquarters	N/A	N/A	N/A	N/A	428	1,320	Yes
<b>Helen B. Hoffman Plantation Library</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>No</b>
<b>Boca Raton Public Library</b>	<b>644,549</b>	<b>294,949</b>	<b>667</b>	<b>295,616</b>	<b>2,367</b>	<b>2,933</b>	<b>No</b>
<b>Monroe County Public Library System</b>	<b>497,808</b>	<b>70,389</b>	<b>N/A</b>	<b>70,389</b>	<b>0</b>	<b>1,636</b>	<b>Yes</b>
<b>Suwannee River Regional Library System</b>	<b>346,684</b>	<b>167,440</b>	<b>0</b>	<b>167,440</b>	<b>502</b>	<b>3,378</b>	<b>Yes</b>
<b>Putnam County Library System</b>	<b>100,733</b>	<b>43,721</b>	<b>0</b>	<b>43,721</b>	<b>389</b>	<b>424</b>	<b>Yes</b>
<b>Nassau County Public Library System</b>	<b>244,821</b>	<b>23,532</b>	<b>564</b>	<b>24,096</b>	<b>241</b>	<b>1,388</b>	<b>Yes</b>
<b>New River Public Library Cooperative</b>	<b>132,315</b>	<b>11,239</b>	<b>954</b>	<b>12,193</b>	<b>737</b>	<b>343</b>	<b>Yes</b>
Bradford County Public Library	NC	775	48	823	458	91	Yes
Emily Taber (Baker Co.) Public Library	84,832	4,562	541	5,103	83	34	Yes
Union County Public Library	43,729	5,902	353	6,255	164	197	Yes
New River Public Library Cooperative Office	3,754	NC	12	12	32	21	Yes
<b>Boynton Beach City Library</b>	<b>267,256</b>	<b>33,079</b>	<b>132</b>	<b>33,211</b>	<b>805</b>	<b>251</b>	<b>Yes</b>
<b>Columbia County Public Library</b>	<b>267,054</b>	<b>114,192</b>	<b>24</b>	<b>114,216</b>	<b>1,475</b>	<b>1,365</b>	<b>Yes</b>
<b>Delray Beach Public Library</b>	<b>705,091</b>	<b>47,480</b>	<b>15,912</b>	<b>63,392</b>	<b>298</b>	<b>763</b>	<b>Yes</b>
<b>North Miami Public Library</b>	<b>226,520</b>	<b>13,759</b>	<b>76</b>	<b>13,835</b>	<b>800</b>	<b>79</b>	<b>Yes</b>

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<b>Walton County Public Library System</b>	<b>211,244</b>	<b>73,794</b>	<b>197</b>	<b>73,991</b>	<b>197</b>	<b>1,096</b>	<b>Yes</b>
<b>Wilderness Coast Public Libraries</b>	<b>149,246</b>	<b>14,025</b>	<b>304</b>	<b>14,329</b>	<b>1,476</b>	<b>1,364</b>	<b>No</b>
Franklin County Public Library	29,143	1,083	120	1,203	583	556	Yes
Jefferson County Public Library	73,707	433	20	453	383	418	Yes
Wakulla County Public Library	42,000	5,073	39	5,112	505	351	Yes
Wilderness Coast Cooperative Office	4,396	7,436	125	7,561	5	39	Yes
<b>Gadsden County Public Library System</b>	<b>259,324</b>	<b>44,096</b>	<b>55,448</b>	<b>99,544</b>	<b>353</b>	<b>1,064</b>	<b>No</b>
<b>Altamonte Springs City Library</b>	<b>43,680</b>	<b>13,219</b>	<b>NC</b>	<b>13,219</b>	<b>483</b>	<b>492</b>	<b>No</b>
<b>Oakland Park Library</b>	<b>126,708</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>0</b>	<b>83</b>	<b>Yes</b>
<b>Three Rivers Regional Library System</b>	<b>52,172</b>	<b>14,148</b>	<b>133</b>	<b>14,281</b>	<b>1,187</b>	<b>983</b>	<b>Yes</b>
Dixie County Public Library	17,300	4,771	52	4,823	519	135	Yes
Gilchrist County Public Library	18,232	4,919	47	4,966	337	451	Yes
Lafayette County Public Library	16,567	4,448	31	4,479	331	397	Yes
Three Rivers Regional Library Office	73	10	3	13	0	0	No
<b>Hendry County Library Cooperative</b>	<b>80,727</b>	<b>7,014</b>	<b>558</b>	<b>7,572</b>	<b>1,395</b>	<b>966</b>	<b>Yes</b>
<b>North Miami Beach Public Library</b>	<b>221,983</b>	<b>32,808</b>	<b>79,263</b>	<b>112,071</b>	<b>0</b>	<b>141</b>	<b>Yes</b>
<b>Levy County Public Library System</b>	<b>73,218</b>	<b>3,940</b>	<b>25</b>	<b>3,965</b>	<b>0</b>	<b>625</b>	<b>Yes</b>
<b>Lake Worth Public Library</b>	<b>122,569</b>	<b>5,618</b>	<b>2,843</b>	<b>8,461</b>	<b>13</b>	<b>8</b>	<b>Yes</b>
<b>Winter Park Public Library</b>	<b>271,002</b>	<b>89,557</b>	<b>1,012</b>	<b>90,569</b>	<b>1,642</b>	<b>955</b>	<b>Yes</b>
<b>Parkland Library</b>	<b>71,779</b>	<b>35,952</b>	<b>50</b>	<b>36,002</b>	<b>0</b>	<b>577</b>	<b>No</b>
<b>Taylor County Public Library</b>	<b>45,150</b>	<b>4,701</b>	<b>1,280</b>	<b>5,981</b>	<b>211</b>	<b>184</b>	<b>Yes</b>
<b>Eustis Memorial Library</b>	<b>116,893</b>	<b>11,244</b>	<b>0</b>	<b>11,244</b>	<b>3</b>	<b>741</b>	<b>No</b>
<b>Lynn Haven Library</b>	<b>51,408</b>	<b>3,334</b>	<b>0</b>	<b>3,334</b>	<b>81</b>	<b>222</b>	<b>No</b>
<b>New Port Richey Public Library</b>	<b>388,761</b>	<b>NC</b>	<b>312</b>	<b>312</b>	<b>11,420</b>	<b>15,232</b>	<b>Yes</b>
<b>Fort Myers Beach Public Library</b>	<b>118,999</b>	<b>2,244</b>	<b>409</b>	<b>2,653</b>	<b>1,550</b>	<b>299</b>	<b>Yes</b>
<b>Maitland Public Library</b>	<b>108,664</b>	<b>11,666</b>	<b>0</b>	<b>11,666</b>	<b>122</b>	<b>572</b>	<b>Yes</b>
<b>Palm Springs Public Library</b>	<b>88,887</b>	<b>16,558</b>	<b>0</b>	<b>16,558</b>	<b>44</b>	<b>67</b>	<b>Yes</b>
<b>Richard C. Sullivan Public Library of Wilton Manors</b>	<b>70,193</b>	<b>2,711</b>	<b>0</b>	<b>2,711</b>	<b>0</b>	<b>102</b>	<b>Yes</b>
<b>North Palm Beach Library</b>	<b>26,939</b>	<b>8,070</b>	<b>0</b>	<b>8,070</b>	<b>0</b>	<b>239</b>	<b>No</b>
<b>Doreen Gauthier Lighthouse Point Library</b>	<b>21,000</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>0</b>	<b>159</b>	<b>Yes</b>
<b>Brockway Memorial Library</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>0</b>	<b>12</b>	<b>No</b>
<b>Lantana Public Library</b>	<b>22,206</b>	<b>4,025</b>	<b>0</b>	<b>4,025</b>	<b>0</b>	<b>0</b>	<b>Yes</b>
<b>Lake Park Public Library</b>	<b>162,938</b>	<b>18,173</b>	<b>25</b>	<b>18,198</b>	<b>54</b>	<b>84</b>	<b>Yes</b>
<b>Sanibel Public Library District</b>	<b>138,562</b>	<b>8,220</b>	<b>244</b>	<b>8,464</b>	<b>362</b>	<b>733</b>	<b>Yes</b>
<b>Indian Rocks Beach Library</b>	<b>19,702</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>0</b>	<b>0</b>	<b>No</b>
<b>Apalachicola Municipal Library</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>NC</b>	<b>No</b>
<b>Marianne Beck Memorial Library Howey-in-the-Hills</b>	<b>1,596</b>	<b>2,340</b>	<b>0</b>	<b>2,340</b>	<b>0</b>	<b>55</b>	<b>No</b>
<b>Florida, FY 2007-2008 Total</b>	<b>84,255,007</b>	<b>26,221,539</b>	<b>3,223,407</b>	<b>29,444,946</b>	<b>328,870</b>	<b>362,916</b>	<b>Yes=59</b>
							<b>No=20</b>

N/A=Not applicable, NC=Not counted