

**Table 9 - Visits, Reference, Interlibrary Loan**

Library	Library Visits	Visits Per Cap	In-library Use	Traditional Reference	Virtual Reference	Total Reference	Reference Per Cap	ILL Provided	ILL Received	Reciprocal Borrowing
<b>Miami-Dade Public Library System</b>	6,228,322	3.16	1,643,738	2,634,702	3,288	2,637,990	1.34	7,105	6,323	Yes
<b>Broward County Division of Libraries</b>	9,099,401	5.36	2,851,992	2,909,378	6,023	2,915,401	1.72	5,234	11,209	Yes
<b>Library Cooperative of the Palm Beaches</b>	5,378,060	4.85	NC	1,477,036	674	1,477,710	1.33	15,299	8,387	No
Palm Beach County Public Library	3,883,782	4.90	NC	1,226,686	200	1,226,886	1.55	13,691	6,088	Yes
Boynton Beach Public Library	325,874	5.05	NC	54,634	10	54,644	0.85	786	261	No
Delray Beach Library	298,049	4.76	NC	36,395	162	36,557	0.58	632	907	No
Lake Park Public Library	115,936	13.25	NC	5,200	5	5,205	0.59	37	77	No
Lake Worth Public Library	97,072	2.74	30,075	10,423	257	10,680	0.30	8	56	No
Lantana Public Library	NC	NC	NC	3,215	0	3,215	0.34	0	2	No
Palm Springs Public Library	73,694	5.69	NC	3,984	NC	3,984	0.31	51	140	No
Riviera Beach Public Library	69,454	2.22	NC	8,267	40	8,307	0.27	74	83	No
West Palm Beach Public Library	514,199	5.67	NC	128,232	NC	128,232	1.41	20	773	No
<b>Hillsborough County Library Cooperative</b>	4,134,783	3.83	1,707,839	2,069,170	1,119,805	3,188,975	2.95	15,100	9,162	Yes
Tampa-Hillsborough County Public Library	3,514,409	3.26	1,463,605	1,975,828	1,119,805	3,095,633	2.87	14,560	8,538	Yes
Temple Terrace Library	353,124	16.15	52,648	75,768	0	75,768	3.47	NC	NC	Yes
Bruton Memorial Library	267,250	8.39	191,586	17,574	0	17,574	0.55	540	624	Yes
<b>Orange County Library District</b>	3,297,024	3.50	NC	1,637,580	4,860	1,642,440	1.74	7,548	8,426	Yes
<b>Pinellas Public Library Cooperative</b>	4,438,581	4.85	924,758	1,611,192	13,094	1,624,286	1.78	87,576	85,672	Yes
Clearwater Public Library	854,004	7.76	589,888	412,412	388	412,800	3.75	6,895	3,498	Yes
Dunedin Public Library	282,911	7.63	33,908	113,016	210	113,226	3.05	12,472	12,177	Yes
East Lake Community Library	77,358	2.63	1,137	14,478	NC	14,478	0.49	128	666	Yes
Gulf Beaches Public Library	117,296	6.69	NC	21,454	NC	21,454	1.22	6,179	4,357	Yes
Gulfport Public Library	75,000	5.91	NC	8,097	0	8,097	0.64	80	1,020	Yes
Largo Public Library	509,332	7.10	109,710	257,284	11,156	268,440	3.74	19,187	17,029	Yes
Oldsmar Public Library	92,146	6.82	7,324	15,196	385	15,581	1.15	6,178	5,300	Yes
Palm Harbor Public Library	372,615	6.29	31,881	68,889	0	68,889	1.16	1,782	3,027	Yes
Pinellas Park Public Library	325,076	6.97	NC	121,027	790	121,817	2.61	2,351	4,229	Yes
Safety Harbor Public Library	183,650	10.43	2,896	24,869	114	24,983	1.42	11,285	9,267	Yes
St. Pete Beach Public Library	86,951	8.69	1,403	1,422	NC	1,422	0.14	2,971	614	Yes
St. Petersburg Public Library	1,029,779	4.08	101,512	523,822	6	523,828	2.08	3,584	4,663	Yes
Seminole Community Library	212,344	12.03	32,069	15,708	0	15,708	0.89	6,148	10,092	Yes
Tarpon Springs Library	218,810	9.59	13,000	13,318	45	13,363	0.59	8,336	9,642	Yes
Talking Book Library	1,309	0.00	30	200	0	200	0.00	0	91	Yes
Pinellas Public Library Cooperative Office	N/A	N/A	NC	N/A	0	N/A	N/A	N/A	N/A	Yes
<b>Jacksonville Public Library</b>	3,102,184	3.75	NC	886,760	NC	886,760	1.07	11,850	5,170	Yes
<b>Polk County Library Cooperative</b>	1,382,598	2.70	168,929	272,735	2,195	274,930	0.54	30,358	13,734	Yes
Auburndale Public Library	200,747	17.92	32,771	NC	NC	NC	NC	14,710	6,120	Yes
Bartow Public Library	78,000	5.03	3,233	17,190	0	17,190	1.11	1,482	171	Yes
Dr. C.C. Pearce Municipal Library	23,092	6.82	NC	3,097	0	3,097	0.91	53	20	Yes

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Dundee Public Library	12,896	4.37	1,500	2,436	0	2,436	0.83	48	56	Yes
Eagle Lake Public Library	11,900	4.75	2,000	1,300	0	1,300	0.52	880	725	Yes
Fort Meade Public Library	21,345	3.66	NC	NC	0	NC	NC	120	116	Yes
Haines City Public Library	99,881	7.08	NC	NC	NC	NC	NC	30	244	Yes
Lakeland Public Library	531,625	5.99	NC	163,190	0	163,190	1.84	1,301	757	Yes
Lake Alfred Public Library	16,213	4.07	3,200	1,334	0	1,334	0.34	5,662	1,500	Yes
Lake Wales Public Library	131,351	11.30	32,136	16,075	85	16,160	1.39	728	229	Yes
Latt Maxcy Memorial Library	28,840	9.67	43,000	18,908	0	18,908	6.34	4,795	3,002	Yes
Polk County Law Library	10,000	N/A	6,533	6,533	1,472	8,005	N/A	0	0	No
Polk City Municipal Library	8,519	4.98	220	688	0	688	0.40	19	66	Yes
Polk County Historical & Genealogical	2,714	N/A	28,018	5,000	298	5,298	N/A	0	0	No
Winter Haven Public Library	199,599	7.43	15,982	33,984	340	34,324	1.28	530	728	Yes
<b>Brevard County Library System</b>	2,951,408	5.81	NC	764,122	NC	764,122	1.50	26,429	22,237	Yes
<b>Lee County Library System</b>	1,937,474	3.91	3,163,186	842,196	2,531	844,727	1.71	5,846	8,137	Yes
<b>Volusia County Public Library</b>	1,996,744	4.24	1,581,855	889,082	372	889,454	1.89	4,976	4,095	Yes
<b>West Florida Regional Library</b>	554,518	1.28	175,812	84,873	127	85,000	0.20	1,096	2,039	Yes
<b>Seminole County Public Library System</b>	1,163,429	2.95	475,427	761,433	4,520	765,953	1.94	3,683	12,666	Yes
<b>Pasco County Public Library Cooperative</b>	1,241,902	3.31	268,535	388,179	135	388,314	1.03	3,120	8,547	Yes
Pasco County Library System	1,169,012	3.11	260,202	315,289	10	315,299	0.84	2,369	7,758	Yes
Zephyrhills Library	72,890	6.34	8,333	72,890	125	73,015	6.35	751	789	Yes
<b>Sarasota County Public Libraries</b>	2,341,083	6.71	2,628,613	911,203	0	911,203	2.61	12,949	7,574	Yes
<b>Collier County Public Library</b>	1,395,593	4.77	131,378	128,080	190	128,270	0.44	1,310	2,639	Yes
<b>Manatee County Public Library System</b>	926,932	3.23	NC	336,895	571	337,466	1.18	2,212	2,340	Yes
<b>Marion County Public Library System</b>	649,461	2.30	571,604	498,609	0	498,609	1.77	2,005	1,621	Yes
<b>Leon County Public Library System</b>	1,090,741	4.27	NC	NC	NC	NC	NC	2,565	4,636	Yes
<b>Lake County Library System</b>	1,206,199	5.01	540,441	217,196	64	217,260	0.90	2,326	1,952	Yes
Fruitland Park Library	25,689	7.87	26,003	3,518	0	3,518	1.08	216	19	Yes
Lady Lake Public Library	88,204	7.02	14,638	19,400	12	19,412	1.55	262	227	Yes
Leesburg Public Library	329,694	20.24	125,632	53,523	0	53,523	3.29	64	698	No
Tavares Public Library	119,142	11.14	17,784	32,734	40	32,774	3.06	229	160	Yes
Umatilla Public Library	94,832	40.20	18,980	10,244	0	10,244	4.34	213	79	Yes
W.T. Bland Public Library	176,522	16.66	65,910	32,308	3	32,311	3.05	278	236	Yes
Lake County Library System Office	372,116	N/A	271,494	65,469	9	65,478	N/A	1,064	533	Yes
<b>Hialeah Public Library</b>	490,881	2.10	NC	223,086	0	223,086	0.96	0	382	Yes
<b>Alachua County Library District</b>	1,103,936	4.77	572,988	107,780	840	108,620	0.47	3,908	2,987	Yes
<b>St. Lucie County Library System</b>	622,479	2.94	64,129	255,896	315	256,211	1.21	10	1,715	Yes
<b>Osceola County Library System</b>	460,047	2.19	38,553	105,465	0	105,465	0.50	497	2,218	Yes
<b>Heartland Library Cooperative</b>	546,489	2.90	9,742	96,799	0	96,799	0.51	2,375	883	Yes
Desoto County Library	67,097	1.99	3,084	7,560	0	7,560	0.22	733	206	Yes

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Hardee County Library	63,808	2.33	NC	10,648	0	10,648	0.39	15	40	Yes
Highlands County Library System	294,485	3.26	NC	35,344	0	35,344	0.39	913	361	Yes
Okeechobee County Library	121,099	3.25	6,658	43,247	0	43,247	1.16	714	276	Yes
Heartland Cooperative Office	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Yes
<b>Okaloosa County Public Library Cooperative</b>	531,360	2.96	141,081	137,689	516	138,205	0.77	387	1,336	No
Destin Library	56,680	4.81	22,000	21,600	72	21,672	1.84	2	85	No
Fort Walton Beach Library	150,646	7.34	1,571	43,716	55	43,771	2.13	19	84	No
Mary Esther Public Library	42,119	10.33	13,922	20,903	3	20,906	5.13	3	191	No
Niceville Public Library	125,092	10.05	93,943	47,125	370	47,495	3.82	233	724	No
Robert L.F. Sikes Public Library	118,211	7.37	2,130	1,133	9	1,142	0.07	0	147	No
Valparaiso Public Library	21,312	3.30	7,515	3,212	7	3,219	0.50	130	105	No
Okaloosa Cooperative Office	17,300	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	No
<b>Northwest Regional Library System</b>	514,909	2.90	15,023	47,407	4,228	51,635	0.29	2,313	1,234	No
<b>Charlotte-Glades Library System</b>	573,743	3.53	60,672	53,263	0	53,263	0.33	574	2,372	Yes
<b>Clay County Public Library System</b>	436,281	2.80	NC	43,388	0	43,388	0.28	38	794	Yes
<b>Hernando County Public Library System</b>	480,706	3.42	180,544	180,847	207	181,054	1.29	916	4,609	Yes
<b>St. Johns County Public Library System</b>	878,786	6.28	342,173	414,224	0	414,224	2.96	2,138	2,402	Yes
<b>Martin County Public Library</b>	942,451	7.01	NC	136,682	256	136,938	1.02	2	1,418	Yes
<b>Citrus County Library System</b>	364,974	2.90	229,344	37,160	109	37,269	0.30	3,528	7,491	Yes
<b>Indian River County Library</b>	596,498	4.92	451,271	421,094	225	421,319	3.48	21	1,661	No
<b>Panhandle Public Library Cooperative System</b>	228,261	2.21	75,847	78,546	889	79,435	0.77	156	603	No
Calhoun County Public Library	76,463	5.69	46,032	32,940	0	32,940	2.45	46	296	Yes
Holmes County Public Library	44,571	2.35	14,538	5,218	0	5,218	0.28	35	200	No
Jackson County Public Library	76,617	1.56	13,803	39,592	0	39,592	0.81	75	5	No
Washington County Library	30,610	1.40	1,474	796	889	1,685	0.08	0	102	No
Panhandle Cooperative Office	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	No
<b>Monroe County Public Library System</b>	541,196	6.72	NC	57,689	0	57,689	0.72	0	2,148	Yes
<b>Boca Raton Public Library</b>	425,067	5.59	NC	180,395	57	180,452	2.37	1,847	8,728	No
<b>Putnam County Library System</b>	113,523	1.58	NC	22,587	3,759	26,346	0.37	81	901	Yes
<b>Suwannee River Regional Library System</b>	286,988	4.08	1,173,666	88,920	0	88,920	1.26	313	1,324	Yes
<b>New River Public Library Cooperative</b>	106,874	1.67	1,138	8,566	98	8,664	0.14	605	651	Yes
Emily Taber (Baker Co.) Public Library	56,846	2.43	1,138	1,138	0	1,138	0.05	126	70	Yes
Bradford County Public Library	NC	NC	NC	1,050	36	1,086	0.04	230	241	Yes
Union County Public Library	46,120	3.36	NC	6,378	60	6,438	0.47	221	216	Yes
<b>Nassau County Public Library System</b>	220,476	3.50	7,496	15,155	35	15,190	0.24	380	1,820	Yes
<b>Sumter County Public Library System</b>	85,582	1.36	5,932	9,849	409	10,258	0.16	172	853	Yes
Bushnell Public Library	23,315	11.00	2,690	265	0	265	0.13	0	0	Yes
Coleman Library	4,422	6.89	645	204	0	204	0.32	0	0	Yes
E. C. Rowell Public Library	10,453	13.03	1,724	222	0	222	0.28	0	0	Yes

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George Nichols Public Library	16,362	4.14	676	496	0	496	0.13	0	0	Yes
The Villages Public Library	8,684	0.36	NC	784	0	784	0.03	0	0	Yes
Panasoffkee Community Library	12,884	3.77	197	363	0	363	0.11	0	0	Yes
<b>Flagler County Public Library</b>	346,916	5.64	84,728	14,610	977	15,587	0.25	623	1,664	Yes
<b>North Miami Public Library</b>	188,559	3.14	70,300	32,257	6	32,263	0.54	801	253	Yes
<b>Columbia County Public Library</b>	212,086	3.60	461,708	143,728	12	143,740	2.44	904	1,288	Yes
<b>Wilderness Coast Public Libraries</b>	103,749	2.12	23,934	11,686	81	11,767	0.24	0	683	Yes
Franklin County Public Library	23,858	2.28	742	794	15	809	0.08	0	147	Yes
Jefferson County Public Library	44,993	3.32	1,092	229	44	273	0.02	0	240	Yes
Wakulla County Public Library	31,211	1.25	15,500	8,750	15	8,765	0.35	0	286	No
Wilderness Coast Cooperative Office	3,687	N/A	6,600	1,913	7	1,920	N/A	0	10	Yes
<b>Walton County Public Library</b>	118,110	2.51	2,071	27,272	3	27,275	0.58	2	878	Yes
<b>Gadsden County Public Library</b>	115,029	2.47	19,864	27,156	0	27,156	0.58	139	931	No
<b>Altamonte Springs City Library</b>	35,359	0.83	5,880	14,227	0	14,227	0.34	288	819	No
<b>North Miami Beach Public Library</b>	272,931	6.47	75,101	73,905	61,931	135,836	3.22	0	242	Yes
<b>Three Rivers Regional Library System</b>	14,555	0.39	3,160	2,880	0	2,880	0.08	187	1,311	Yes
<b>Levy County Public Library System</b>	43,625	1.19	11,645	4,025	1	4,026	0.11	269	768	Yes
<b>Hendry County Library System</b>	78,379	2.15	42,000	16,000	50	16,050	0.44	2,511	502	Yes
<b>Oakland Park Library</b>	147,751	4.66	NC	NC	NC	NC	NC	0	78	No
<b>Winter Park Public Library</b>	175,396	6.64	209,196	80,622	235	80,857	3.06	1,207	1,030	Yes
<b>Taylor County Public Library</b>	33,864	1.64	6,812	2,731	759	3,490	0.17	110	337	Yes
<b>Parkland Public Library</b>	7,400	0.40	NC	500	0	500	0.03	0	0	No
<b>Fort Myers Beach Public Library</b>	107,334	6.48	NC	2,384	197	2,581	0.16	1,740	373	Yes
<b>Eustis Memorial Library</b>	97,729	5.99	59,626	7,280	0	7,280	0.45	0	141	No
<b>New Port Richey Public Library</b>	213,307	13.17	2,138	54,038	0	54,038	3.34	2,081	4,498	Yes
<b>Maitland Public Library</b>	93,910	6.11	34,517	10,832	0	10,832	0.71	812	848	No
<b>Lynn Haven Library</b>	55,969	3.97	10,920	2,467	0	2,467	0.17	0	20	No
<b>Wilton Manors Public Library</b>	NC	NC	12,000	12,000	12	12,012	0.97	0	6	No
<b>North Palm Beach Public Library</b>	NC	NC	NC	12,905	9,190	22,095	1.79	0	218	No
<b>Lighthouse Point Library</b>	36,800	3.40	48,615	NC	NC	NC	NC	6	148	No
<b>Brockway Memorial Library</b>	NC	NC	NC	NC	NC	NC	NC	0	5	No
<b>Sanibel Public Library</b>	121,207	19.47	7,682	8,437	32	8,469	1.36	1,558	657	Yes
<b>Highland Beach Library</b>	NC	NC	NC	NC	NC	NC	NC	0	0	No
<b>Apalachicola Municipal Library</b>	7,498	3.14	NC	NC	0	NC	NC	0	0	No
<b>Totals, Averages FY 2002-2003</b>	<b>67,695,407</b>	<b>3.94</b>	<b>21,395,603</b>	<b>22,604,850</b>	<b>1,243,878</b>	<b>23,848,728</b>	<b>1.39</b>	<b>282,086</b>	<b>292,794</b>	

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