

Table 9 - Visits, Reference, Interlibrary Loan

Library	Library Visits	Visits Per Cap	In-library Use	Traditional Reference	Virtual Reference	Total Reference	Reference Per Cap	ILL Provided	ILL Received	Reciprocal Borrowing
Miami-Dade Public Library System	6,119,050	3.05	1,749,930	2,561,409	2,599	2,564,008	1.28	7,250	6,075	Yes
Broward County Division of Libraries	9,515,885	5.52	2,891,440	3,187,063	9,382	3,196,445	1.86	6,302	10,960	Yes
Library Cooperative of the Palm Beaches	5,441,953	4.79	NC	1,522,577	1,567	1,524,144	1.34	3,198	13,468	Yes
Palm Beach County Public Library	3,975,445	4.92	NC	1,290,004	1,130	1,291,134	1.60	1,728	11,368	Yes
Boynton Beach Public Library	306,343	4.70	NC	41,527	33	41,560	0.64	756	481	Yes
Delray Beach Library	312,650	4.93	NC	42,853	110	42,963	0.68	610	690	Yes
Lake Park Public Library	126,910	13.94	NC	12,049	11	12,060	1.32	18	61	Yes
Lake Worth Public Library	103,916	2.92	31,832	7,238	263	7,501	0.21	19	26	Yes
Lantana Public Library	NC	NC	NC	3,489	0	3,489	0.37	0	3	Yes
Palm Springs Public Library	70,918	5.12	NC	7,051	20	7,071	0.51	51	140	Yes
West Palm Beach Public Library	545,771	5.59	NC	118,366	NC	118,366	1.21	16	699	Yes
Hillsborough County Library Cooperative	3,063,854	2.76	1,552,915	518,860	744,962	1,263,822	1.14	5,625	6,280	Yes
Tampa-Hillsborough County Public Library	2,415,198	2.18	1,337,583	437,112	744,962	1,182,074	1.07	5,625	6,280	Yes
Temple Terrace Library	357,310	16.28	33,222	65,547	NC	65,547	2.99	NC	NC	Yes
Bruton Memorial Library	291,346	9.10	182,110	16,201	NC	16,201	0.51	NC	NC	Yes
Orange County Library District	3,812,650	3.93	NC	1,856,889	5,290	1,862,179	1.92	6,301	7,065	Yes
Pinellas Public Library Cooperative	4,676,398	5.09	891,715	1,511,492	35,241	1,546,733	1.68	98,734	95,144	Yes
Clearwater Public Library	975,547	8.84	558,272	434,564	1,248	435,812	3.95	9,551	4,901	Yes
Dunedin Public Library	279,876	7.52	39,300	113,667	199	113,866	3.06	13,852	11,749	Yes
East Lake Community Library	75,623	2.57	2,287	36,078	NC	36,078	1.23	224	722	Yes
Gulf Beaches Public Library	107,302	6.13	NC	22,318	NC	22,318	1.27	6,205	4,918	Yes
Gulfport Public Library	75,000	5.83	NC	8,340	NC	8,340	0.65	83	1,051	Yes
Largo Public Library	478,087	6.57	125,881	273,849	601	274,450	3.77	19,396	18,673	Yes
Oldsmar Public Library	89,619	6.52	6,351	15,140	251	15,391	1.12	8,540	5,848	Yes
Palm Harbor Public Library	359,331	6.06	27,964	49,323	31,719	81,042	1.37	2,677	3,474	Yes
Pinellas Park Public Library	331,692	6.97	NC	124,307	871	125,178	2.63	4,281	4,870	Yes
Safety Harbor Public Library	190,372	10.70	5,358	14,328	120	14,448	0.81	12,561	11,959	Yes
St. Pete Beach Public Library	112,304	11.23	2,112	2,844	NC	2,844	0.28	2,957	573	Yes
St. Petersburg Public Library	1,099,895	4.35	109,655	381,207	145	381,352	1.51	4,140	4,171	Yes
Seminole Community Library	300,480	16.88	NC	16,901	NC	16,901	0.95	3,713	10,885	Yes
Tarpon Springs Library	199,991	8.63	14,481	18,426	87	18,513	0.80	10,554	11,216	Yes
Talking Book Library	1,279	0.00	35	200	0	200	0.00	0	134	Yes
Pinellas Public Library Cooperative Office	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Yes
Jacksonville Public Library	3,468,010	4.13	NC	937,861	NC	937,861	1.12	11,092	5,142	No
Polk County Library Cooperative	1,408,055	2.66	186,749	326,092	4,545	330,637	0.63	15,556	6,827	Yes
Auburndale Public Library	212,823	17.84	19,280	NC	NC	NC	NC	5,401	2,108	Yes
Bartow Public Library	80,000	5.09	3,036	28,690	NC	28,690	NC	1,485	121	Yes
Dr. C.C. Pearce Municipal Library	21,915	6.44	NC	3,434	NC	3,434	1.01	69	38	Yes
Dundee Public Library	13,586	4.55	1,500	2,699	NC	2,699	0.90	52	125	Yes
Eagle Lake Public Library	10,212	4.07	2,000	1,454	NC	1,454	0.58	995	875	Yes
Fort Meade Public Library	22,076	3.79	NC	NC	NC	NC	NC	3,518	1,262	Yes
Haines City Public Library	102,681	6.95	29,807	NC	NC	NC	NC	2	85	Yes
Lakeland Public Library	520,715	5.80	NC	166,869	NC	166,869	1.86	1,722	979	Yes
Lake Alfred Public Library	15,615	3.90	3,200	1,185	NC	1,185	0.30	566	150	Yes
Lake Wales Public Library	131,789	10.60	40,000	17,060	100	17,160	1.38	1,008	340	Yes
Latt Maxcy Memorial Library	28,608	9.61	43,000	16,340	NC	16,340	5.49	479	191	Yes
Polk County Law Library	10,521	N/A	9,000	5,500	1,500	7,000	N/A	0	0	No

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Polk City Municipal Library	8,206	4.77	236	704	0	704	0.41	28	152	Yes
Polk County Historical & Genealogical	2,242	N/A	20,686	5,000	258	5,258	N/A	0	0	No
Winter Haven Public Library	220,346	7.90	10,004	74,657	187	74,844	2.68	231	401	Yes
Polk County Library Cooperative Office	6,720	N/A	5,000	2,500	2,500	5,000	N/A	N/A	N/A	Yes
Brevard County Library System	3,051,077	5.85	NC	1,277,154	800	1,277,954	2.45	28,413	28,523	Yes
Lee County Library System	2,034,199	3.90	2,679,430	875,319	2,106	877,425	1.68	10,302	8,771	Yes
Volusia County Public Library	2,569,009	5.31	2,719,637	1,103,758	902	1,104,660	2.28	2,871	4,102	Yes
West Florida Regional Library	618,912	1.40	188,084	80,274	112	80,386	0.18	1,180	1,803	Yes
Seminole County Public Library System	1,172,340	2.91	439,710	775,934	4,428	780,362	1.93	2,768	11,992	Yes
Pasco County Public Library Cooperative	2,025,710	5.20	244,346	439,964	279	440,243	1.13	3,784	8,615	Yes
Pasco County Library System	1,952,000	5.01	231,883	366,249	142	366,391	0.94	2,967	7,744	Yes
Zephyrhills Library	73,710	6.23	12,463	73,715	137	73,852	6.24	817	871	Yes
Sarasota County Public Libraries	2,312,787	6.45	1,947,275	625,776	88	625,864	1.75	18,754	7,666	Yes
Collier County Public Library	1,482,772	4.84	137,897	140,879	329	141,208	0.46	898	2,531	Yes
Manatee County Public Library System	943,442	3.20	NC	357,977	639	358,616	1.21	2,037	2,681	Yes
Marion County Public Library System	775,564	2.64	673,642	689,567	0	689,567	2.35	1,903	2,130	Yes
Leon County Public Library System	1,107,406	4.20	NC	107,640	180	107,820	0.41	2,868	3,799	No
Lake County Library System	1,179,278	4.68	506,330	252,944	153	253,097	1.00	2,675	1,953	Yes
Fruitland Park Library	24,804	7.44	28,603	8,268	0	8,268	2.48	228	35	Yes
Lady Lake Public Library	96,402	7.61	17,500	15,000	15	15,015	1.19	332	140	Yes
Leesburg Public Library	235,213	14.10	53,352	58,370	65	58,435	3.50	252	670	Yes
Tavares Public Library	128,101	11.71	23,504	42,252	30	42,282	3.87	222	195	Yes
Umatilla Public Library	103,471	43.02	31,668	20,826	0	20,826	8.66	256	113	Yes
W.T. Bland Public Library	194,556	18.08	51,376	63,352	15	63,367	5.89	311	270	Yes
Lake County Library System Office	396,731	N/A	300,327	44,876	28	44,904	N/A	1,074	530	Yes
Alachua County Library District	1,121,867	4.75	814,112	113,739	1,516	115,255	0.49	4,049	3,503	Yes
Hiawatha Public Library	450,867	1.93	NC	271,647	47	271,694	1.16	0	269	Yes
St. Lucie County Library System	612,917	2.71	59,997	234,231	303	234,534	1.04	11	1,591	Yes
Osceola County Library System	515,156	2.28	223,126	126,138	330	126,468	0.56	430	1,940	Yes
Heartland Library Cooperative	515,666	2.69	12,050	38,742	1	38,743	0.20	2,571	972	Yes
Desoto County Library	60,744	1.78	4,781	5,364	0	5,364	0.16	814	326	Yes
Hardee County Library	54,067	1.95	NC	11,269	NC	11,269	0.41	23	48	Yes
Highlands County Library System	276,304	3.00	NC	5,361	0	5,361	0.06	910	346	Yes
Okeechobee County Library	124,551	3.28	7,269	16,748	1	16,749	0.44	824	252	Yes
Heartland Cooperative Office	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Yes

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Okaloosa County Public Library Cooperative	568,716	3.09	387,861	205,318	1,121	206,439	1.12	827	1,455	No
Destin Library	76,335	6.35	9,300	17,590	348	17,938	1.49	33	171	No
Fort Walton Beach Library	156,122	7.57	4,412	47,598	68	47,666	2.31	138	120	No
Mary Esther Public Library	54,035	12.83	64,711	26,875	7	26,882	6.38	0	128	No
Niceville Public Library	122,217	9.55	295,678	85,047	671	85,718	6.70	360	883	No
Robert L.F. Sikes Public Library	127,007	7.46	5,460	21,892	12	21,904	1.29	58	78	No
Valparaiso Public Library	33,000	5.08	8,300	6,340	15	6,355	0.98	200	75	No
Okaloosa Cooperative Office	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	No
Northwest Regional Library System	505,306	2.78	13,591	48,163	5,019	53,182	0.29	2,137	1,495	No
Bay County Public Library	429,637	2.71	13,193	37,267	1,767	39,034	0.25	2,137	1,395	No
Gulf County Public Library	59,653	3.69	317	9,626	3,025	12,651	0.78	0	91	No
Liberty County Public Library	16,016	2.18	81	1,270	227	1,497	0.20	0	9	No
Charlotte-Glades Library System	380,595	2.27	10,398	44,931	26	44,957	0.27	421	2,071	Yes
Charlotte County Public Library	368,677	2.35	22,570	44,386	26	44,412	0.28	421	2,067	Yes
Glades County Public Library	11,918	1.11	NC	545	0	545	0.05	0	4	Yes
Clay County Public Library System	436,047	2.67	0	34,312	0	34,312	0.21	30	735	Yes
St. Johns County Public Library System	1,036,384	6.94	410,608	581,976	11,448	593,424	3.97	2,272	2,949	Yes
Hernando County Public Library System	499,076	3.44	98,852	168,907	310	169,217	1.17	932	5,045	Yes
Martin County Public Library	1,062,720	7.72	NC	105,476	613	106,089	0.77	0	1,360	Yes
Citrus County Library System	381,840	2.96	186,573	38,776	113	38,889	0.30	3,311	9,802	Yes
Indian River County Library	621,027	4.90	563,547	426,096	225	426,321	3.36	47	1,760	No
Panhandle Public Library Cooperative System	211,804	2.04	58,781	66,442	11,491	77,933	0.75	541	874	No
Calhoun County Public Library	55,782	4.10	27,130	25,159	0	25,159	1.85	315	338	Yes
Holmes County Public Library	50,901	2.68	18,539	3,700	10,839	14,539	0.76	114	255	No
Jackson County Public Library	61,622	1.26	14,076	36,356	0	36,356	0.74	62	8	No
Washington County Library	43,499	1.94	1,036	1,227	652	1,879	0.08	50	273	No
Panhandle Cooperative Office	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	No
Monroe County Public Library System	500,443	6.16	NC	56,172	NC	56,172	0.69	NC	2,213	Yes
Boca Raton Public Library	379,648	4.76	NC	207,958	53	208,011	2.61	1,570	9,748	No
Putnam County Library System	110,595	1.51	NC	26,282	5,005	31,287	0.43	46	678	Yes
Suwannee River Regional Library System	288,704	4.04	1,008,644	61,360	0	61,360	0.86	314	2,983	Yes
Flagler County Public Library	363,687	5.22	84,259	13,206	1,613	14,819	0.21	646	1,528	Yes
Sumter County Public Library System	98,692	1.49	NC	8,368	99	8,467	0.13	109	844	Yes
A. A. Young Sr. Library	108	0.03	NC	18	0	18	0.00	0	0	Yes
Bushnell Public Library	22,453	9.91	NC	299	0	299	0.13	0	0	Yes
Coleman Library	3,993	6.15	NC	143	2	145	0.22	0	0	Yes
E. C. Rowell Public Library	10,136	12.67	NC	241	20	261	0.33	0	0	Yes
Wildwood Public Library	11,889	2.98	NC	372	0	372	0.09	0	0	Yes
The Villages Public Library	29,252	3.51	NC	410	77	487	0.06	0	0	Yes
Panasoffkee Community Library	13,325	3.90	NC	272	0	272	0.08	0	0	Yes
Sumter County Public Library Office	7,536	N/A	NC	6,613	0	6,613	N/A	109	844	Yes

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New River Public Library Cooperative	99,009	1.49	5,714	8,618	91	8,709	0.13	705	625	Yes
Emily Taber (Baker Co.) Public Library	53,530	2.23	1,034	2,340	0	2,340	0.10	154	38	Yes
Bradford County Public Library	NC	NC	NC	NC	16	NC	NC	263	231	Yes
Union County Public Library	42,238	2.89	4,680	6,278	63	6,341	0.43	266	236	Yes
Nassau County Public Library System	235,108	3.62	10,207	17,017	356	17,373	N/A	525	1,701	Yes
Columbia County Public Library	225,134	3.72	461,708	176,540	36	176,576	2.92	1,119	1,272	Yes
North Miami Public Library	174,881	2.91	85,909	36,714	6	36,720	0.61	801	114	Yes
Walton County Public Library	142,954	2.83	1,267	34,077	5	34,082	0.67	5	668	Yes
Wilderness Coast Public Libraries	111,435	2.22	22,201	17,538	163	17,701	0.35	464	590	No
Franklin County Public Library	25,578	2.40	728	809	42	851	0.08	140	121	Yes
Jefferson County Public Library	47,755	3.40	5,521	230	95	325	0.02	8	202	Yes
Wakulla County Public Library	33,216	1.30	15,000	9,346	17	9,363	0.37	304	244	No
Wilderness Coast Cooperative Office	4,886	N/A	952	7,153	9	7,162	NC	12	23	No
Gadsden County Public Library	135,564	2.89	NC	16,952	0	16,952	0.36	101	597	No
Altamonte Springs City Library	38,958	0.92	9,725	7,818	0	7,818	0.18	650	220	No
North Miami Beach Public Library	276,399	6.53	61,229	63,490	61,531	125,021	2.95	0	92	Yes
Three Rivers Regional Library System	14,725	0.38	4,608	6,791	107	6,898	0.18	530	1,122	Yes
Dixie County Public Library	4,983	0.33	1,584	2,160	49	2,209	0.15	175	202	Yes
Gilchrist County Public Library	5,916	0.37	1,728	2,952	27	2,979	0.19	202	646	Yes
Lafayette County Public Library	3,785	0.50	1,296	1,656	22	1,678	0.22	153	274	Yes
Three Rivers Regional Library Office	41	N/A	0	23	9	32	N/A	0	0	No
Levy County Public Library System	47,021	1.25	8,952	7,775	5	7,780	0.21	0	419	Yes
Hendry County Library System	73,439	1.96	37,800	14,500	40	14,540	0.39	2,163	334	Yes
Oakland Park Library	159,150	5.00	NC	NC	NC	NC	NC	0	91	Yes
Winter Park Public Library	172,952	6.44	92,924	90,237	346	90,583	3.37	1,258	985	Yes
Taylor County Public Library	36,278	1.73	7,352	5,425	113	5,538	0.26	107	207	Yes
Parkland Public Library	60,000	3.10	NC	3,400	0	3,400	0.18	0	130	No
Eustis Memorial Library	90,925	5.39	50,855	8,531	0	8,531	0.51	0	363	No
Fort Myers Beach Public Library	109,253	6.59	NC	2,813	210	3,023	0.18	1,920	346	Yes
Maitland Public Library	93,986	5.70	36,601	9,833	0	9,833	0.60	601	693	No
New Port Richey Public Library	220,045	13.47	3,169	55,713	55	55,768	3.41	2,770	6,107	Yes
Lynn Haven Library	58,842	3.98	11,202	2,271	0	2,271	0.15	72	50	No
North Palm Beach Public Library	NC	NC	NC	6,782	10,781	17,563	1.40	0	218	No
Wilton Manors Public Library	57,711	4.70	NC	3,155	0	3,155	0.26	0	7	No
Lighthouse Point Library	37,300	3.44	48,925	NC	NC	NC	NC	5	199	Yes
Brockway Memorial Library	NC	NC	NC	NC	NC	NC	NC	0	8	No
Sanibel Public Library	115,363	18.21	14,304	3,312	17	3,329	0.53	1,335	926	Yes
Apalachicola Municipal Library	6,713	2.78	NC	NC	0	NC	NC	0	NC	No
Florida Totals, Averages FY 2003-2004	70,233,253	3.98	21,747,983	22,626,971	926,797	23,553,768	1.34	267,906	307,426	

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