

Table 9 - Visits, Reference, Interlibrary Loan

| Library | Library Visits | Traditional Reference | Virtual Reference | Total Reference | ILL Provided | ILL Received | Reciprocal Borrowing |
|---|------------------|-----------------------|-------------------|------------------|----------------|----------------|----------------------|
| Miami-Dade Public Library System | 5,872,671 | 2,321,083 | 2,541 | 2,323,624 | 7,493 | 7,633 | Yes |
| Broward County Division of Libraries | 9,916,698 | 2,935,175 | 2,941,692 | 5,876,867 | 12,020 | 15,265 | Yes |
| Hillsborough County Public Library Cooperative | 3,264,898 | 473,850 | 6,169 | 480,019 | 9,588 | 7,573 | Yes |
| Tampa-Hillsborough County Public Library System | 2,556,276 | 390,787 | 6,071 | 396,858 | 9,588 | 7,049 | Yes |
| Temple Terrace Library | 389,601 | 67,337 | 0 | 67,337 | NC | 139 | Yes |
| Bruton Memorial Library | 319,021 | 15,726 | 98 | 15,824 | NC | 385 | Yes |
| Orange County Library District | 4,345,233 | 1,787,752 | 11,342 | 1,799,094 | 5,949 | 4,894 | Yes |
| Pinellas Public Library Cooperative Inc. | 5,025,214 | 1,222,529 | 155,269 | 1,377,798 | 120,812 | 112,010 | Yes |
| Clearwater Public Library System | 979,544 | 276,016 | 1,318 | 277,334 | 9,271 | 2,632 | Yes |
| Dunedin Public Library | 296,886 | 127,921 | 328 | 128,249 | 35,370 | 29,867 | Yes |
| East Lake Community Library | 113,862 | 39,733 | 53 | 39,786 | 986 | 840 | Yes |
| Gulf Beaches Public Library | 97,562 | 18,599 | NC | 18,599 | 8,995 | 6,961 | Yes |
| Gulfport Public Library | 65,000 | 8,114 | NC | 8,114 | 1 | 950 | Yes |
| Largo Public Library | 634,858 | 174,876 | 64,340 | 239,216 | 18,995 | 30,352 | Yes |
| Oldsmar Public Library | 74,301 | 12,979 | 158 | 13,137 | 9,978 | 6,939 | Yes |
| Palm Harbor Library | 309,569 | 29,570 | 86,679 | 116,249 | 1,627 | 3,836 | Yes |
| Pinellas Park Public Library | 338,500 | 130,817 | 1,418 | 132,235 | 3,914 | 4,806 | Yes |
| Safety Harbor Public Library | 177,922 | 23,627 | 178 | 23,805 | 4,743 | 1,277 | Yes |
| St. Pete Beach Public Library | 117,903 | 4,703 | NC | 4,703 | 3,020 | 621 | Yes |
| Saint Petersburg Public Library | 1,284,898 | 335,794 | 700 | 336,494 | 1,364 | 4,347 | Yes |
| Seminole Community Library/St. Petersburg College | 343,323 | 17,747 | N/A | 17,746 | 931 | 2,538 | Yes |
| Tarpon Springs Library | 190,052 | 21,833 | 97 | 21,930 | 21,617 | 15,969 | Yes |
| Pinellas Talking Book Library | 1,034 | 200 | 0 | 200 | 0 | 75 | Yes |
| Pinellas Public Library Cooperative Office | N/A | N/A | N/A | 0 | N/A | N/A | Yes |
| Jacksonville Public Library | 4,703,234 | 1,188,177 | 9,229 | 1,197,406 | 16,143 | 9,415 | No |
| Palm Beach County Library System | 4,317,334 | 1,416,183 | 755 | 1,416,938 | 1,058 | 11,016 | Yes |
| Lee County Library System | 2,620,072 | 1,164,551 | 3,124 | 1,167,675 | 13,720 | 8,525 | Yes |
| Polk County Library Cooperative | 1,798,872 | 372,062 | 14,717 | 386,779 | 4,677 | 4,269 | Yes |
| Auburndale Public Library | 193,598 | N/A | NC | N/A | 805 | 179 | Yes |
| Bartow Public Library | 125,403 | 45,589 | 18 | 45,607 | 789 | 317 | Yes |
| Dr. C.C. Pearce Municipal Library | 26,891 | 3,351 | 0 | 3,351 | 5 | 12 | Yes |
| Dundee Public Library | 34,161 | 3,894 | 0 | 3,894 | 19 | 23 | Yes |
| Eagle Lake Public Library | 11,943 | 320 | 0 | 320 | 5 | 0 | Yes |
| Fort Meade Public Library | 28,183 | 505 | NC | 505 | 133 | 30 | Yes |
| Haines City Public Library | 118,613 | 15,529 | NC | 15,529 | 17 | 41 | Yes |
| Lakeland Public Library | 598,763 | 230,507 | NC | 230,507 | 2,086 | 919 | Yes |
| Lake Alfred Public Library | 18,108 | 1,558 | NC | 1,558 | 9 | 3 | Yes |
| Lake Wales Public Library | 174,120 | 18,976 | 517 | 19,493 | 436 | 411 | Yes |
| Latt Maxcy Memorial Library | 30,677 | 14,979 | 0 | 14,979 | 307 | 201 | Yes |
| Polk City Municipal Library | 5,514 | 372 | 0 | 372 | 150 | 1,300 | Yes |
| Polk County Historical & Genealogical | 1,552 | 6,000 | 332 | 6,332 | 0 | 0 | No |

N/A=Not applicable, NC=Not counted

Table 9 - Visits, Reference, Interlibrary Loan

| Library | Library Visits | Traditional Reference | Virtual Reference | Total Reference | ILL Provided | ILL Received | Reciprocal Borrowing |
|---|------------------|-----------------------|-------------------|------------------|---------------|---------------|----------------------|
| Polk County Law Library | 9,213 | 743 | 485 | 1,228 | 0 | 0 | No |
| Winter Haven Public Library | 402,129 | 26,172 | 10,865 | 37,037 | 721 | 1,012 | Yes |
| Polk County Library Cooperative Office | 19,704 | 3,567 | 2,500 | 6,067 | 0 | 0 | Yes |
| Brevard County Library System | 3,383,950 | 1,496,661 | 175,429 | 1,672,090 | 19,664 | 27,499 | Yes |
| Volusia County Public Library | 2,764,365 | 1,052,086 | 572 | 1,052,658 | 2,786 | 2,542 | Yes |
| Seminole County Public Library System | 1,168,907 | 915,996 | 12,090 | 928,086 | 2,553 | 12,110 | Yes |
| Pasco County Public Library Cooperative | 960,223 | 613,453 | 1,007 | 614,460 | 1,732 | 3,429 | Yes |
| Pasco County Library System | 861,185 | 514,080 | 657 | 514,737 | 1,482 | 3,324 | Yes |
| Zephyrhills Public Library | 99,038 | 99,373 | 350 | 99,723 | 250 | 105 | Yes |
| Sarasota County Library System | 2,793,325 | 397,002 | 763 | 397,765 | 18,880 | 7,502 | Yes |
| Collier County Public Library | 1,802,960 | 177,891 | 635 | 178,526 | 4,516 | 9,215 | Yes |
| Marion County Public Library System | 1,027,924 | 783,806 | 0 | 783,806 | 2,650 | 2,403 | Yes |
| Manatee County Public Library System | 992,290 | 361,959 | 1,437 | 363,396 | 1,867 | 3,712 | Yes |
| West Florida Public Library System | 584,588 | 71,318 | 38 | 71,356 | 1,682 | 1,415 | Yes |
| Lake County Library System | 1,467,377 | 334,638 | 1,673 | 336,311 | 3,119 | 2,042 | Yes |
| Fruitland Park Library | 49,300 | 8,632 | 24 | 8,656 | 164 | 77 | Yes |
| Helen Lehmann Memorial Library | 9,256 | 1,326 | 0 | 1,326 | 50 | 11 | Yes |
| Lady Lake Public Library | 112,961 | 20,202 | 24 | 20,226 | 240 | 123 | Yes |
| Leesburg Public Library | 127,824 | 39,408 | 776 | 40,184 | 991 | 404 | Yes |
| Tavares Public Library | 147,656 | 59,153 | 24 | 59,177 | 252 | 188 | Yes |
| Umatilla Public Library | 101,156 | 13,520 | 0 | 13,520 | 157 | 141 | Yes |
| W.T. Bland Public Library | 248,934 | 108,739 | 15 | 108,754 | 268 | 296 | Yes |
| Lake County Library System Office | 670,255 | 83,658 | 810 | 84,468 | 997 | 802 | Yes |
| Leon County Public Library System | 1,228,034 | 305,083 | 417 | 305,500 | 5,301 | 6,441 | No |
| Saint Lucie County Library System | 892,849 | 262,221 | 1,356 | 263,577 | 22 | 1,255 | Yes |
| Osceola County Library System | 705,434 | 230,212 | 1,877 | 232,089 | 1,239 | 3,286 | Yes |
| Alachua County Library District | 1,286,272 | 507,300 | 1,147 | 508,447 | 4,713 | 2,892 | Yes |
| Hialeah Public Libraries | 436,540 | 324,676 | 186 | 324,862 | 0 | 249 | Yes |
| Heartland Library Cooperative | 559,813 | 39,114 | 10 | 39,124 | 3,138 | 909 | Yes |
| Desoto County Library | 70,206 | 7,020 | 0 | 7,020 | 916 | 165 | Yes |
| Hardee County Public Library | 25,437 | 5,619 | 0 | 5,619 | 10 | 11 | Yes |
| Highlands County Library System | 325,182 | 13,620 | 0 | 13,620 | 1,364 | 428 | Yes |
| Okeechobee County Library | 138,988 | 12,855 | 10 | 12,865 | 848 | 305 | Yes |
| Heartland Library Cooperative Office | N/A | N/A | N/A | N/A | N/A | N/A | Yes |
| Okaloosa County Public Library Cooperative | 629,497 | 260,794 | 1,191 | 261,985 | 1,553 | 1,384 | No |
| Destin Library | 77,646 | 12,487 | 212 | 12,699 | 486 | 62 | Yes |
| Fort Walton Beach Library | 157,594 | 48,390 | 40 | 48,430 | 253 | 92 | No |
| Mary Esther Public Library | 96,671 | 48,283 | 22 | 48,305 | 75 | 63 | No |
| Niceville Public Library | 123,204 | 97,738 | 807 | 98,545 | 457 | 1,043 | No |
| Robert L.F. Sikes Public Library | 141,280 | 50,336 | 104 | 50,440 | 130 | 94 | No |
| Valparaiso Community Library | 33,102 | 3,560 | 6 | 3,566 | 152 | 30 | No |
| Okaloosa Cooperative Office | N/A | N/A | N/A | N/A | N/A | N/A | No |

N/A=Not applicable, NC=Not counted

Table 9 - Visits, Reference, Interlibrary Loan

| Library | Library Visits | Traditional Reference | Virtual Reference | Total Reference | ILL Provided | ILL Received | Reciprocal Borrowing |
|--|------------------|-----------------------|-------------------|------------------|--------------|--------------|----------------------|
| Northwest Regional Library System | 440,094 | 33,935 | 267 | 34,202 | 2,369 | 1,067 | No |
| Bay County Public Library | 379,132 | 24,871 | 267 | 25,138 | 2,369 | 1,067 | No |
| Gulf County Public Library | 42,389 | 6,864 | NC | 6,864 | 0 | 0 | No |
| Liberty County Public Library | 18,573 | 2,200 | 0 | 2,200 | 0 | 0 | No |
| Clay County Public Library System | 590,300 | 47,491 | N/A | 47,491 | 20 | 870 | Yes |
| Charlotte-Glades Library System | 850,372 | 40,087 | 27 | 40,114 | 1,178 | 2,568 | Yes |
| Charlotte County Public Library | 822,839 | 38,868 | 27 | 38,895 | 1,178 | 2,568 | Yes |
| Glades County Public Library | 27,533 | 1,219 | 0 | 1,219 | 0 | 0 | Yes |
| Charlotte-Glades Library System Office | N/A | N/A | NC | N/A | N/A | N/A | Yes |
| Saint Johns County Public Library | 1,228,846 | 945,407 | 69,196 | 1,014,603 | 972 | 2,962 | Yes |
| Hernando County Public Library System | 595,560 | 292,576 | 359 | 292,935 | 2,255 | 5,638 | Yes |
| Martin County Library System | 1,223,533 | 64,925 | 801 | 65,726 | 738 | 1,931 | Yes |
| Santa Rosa County Library System | 455,550 | 23,866 | 0 | 23,866 | 0 | 1,554 | No |
| Citrus County Library System | 490,312 | 55,993 | 705 | 56,698 | 1,731 | 6,460 | Yes |
| Indian River County Library | 645,619 | 474,639 | 6,230 | 480,869 | 68 | 1,659 | No |
| Panhandle Public Library Cooperative System | 262,221 | 113,776 | 477 | 114,253 | 854 | 1,315 | No |
| Calhoun County Public Library | 69,002 | 52,321 | 0 | 52,321 | 355 | 419 | Yes |
| Holmes County Public Library | 57,375 | 23,310 | 0 | 23,310 | 124 | 201 | No |
| Jackson County Public Library | 90,059 | 36,618 | 0 | 36,618 | 344 | 393 | No |
| Washington County Library | 45,785 | 1,527 | 477 | 2,004 | 31 | 302 | No |
| Panhandle Cooperative Office | N/A | N/A | N/A | N/A | N/A | N/A | No |
| West Palm Beach Public Library | 611,694 | 150,469 | 3,207 | 153,676 | 2,182 | 827 | Yes |
| Flagler County Public Library | 402,023 | 30,926 | 760 | 31,686 | 636 | 2,690 | Yes |
| Sumter County Library System | 358,571 | 17,743 | 259 | 18,002 | 283 | 1,452 | Yes |
| A.A. Young, Sr., Library | 1,535 | 268 | 0 | 268 | 0 | 0 | Yes |
| Bushnell Public Library | 46,686 | 2,592 | 66 | 2,658 | 0 | 0 | Yes |
| Clark Maxwell Jr. Library | 35,278 | 6,502 | 58 | 6,560 | 0 | 0 | Yes |
| Coleman Library | 7,862 | 186 | 4 | 190 | 0 | 0 | Yes |
| E. C. Rowell Public Library | 15,470 | 1,396 | 105 | 1,501 | 0 | 0 | Yes |
| Wildwood Public Library | 40,498 | 2,889 | 0 | 2,889 | 0 | 0 | Yes |
| The Villages Public Library | 209,552 | 2,825 | 25 | 2,850 | 0 | 0 | Yes |
| Panasoffkee Community Library | 16,098 | 1,085 | 1 | 1,086 | 0 | 0 | Yes |
| SCLS Headquarters | N/A | N/A | N/A | N/A | 283 | 1,452 | Yes |
| Boca Raton Public Library | 349,615 | 169,013 | 603 | 169,616 | 2,200 | 2,728 | No |
| Monroe County Public Library System | 550,979 | 62,897 | NC | 62,897 | 0 | 1,802 | Yes |
| Putnam County Library System | 60,182 | 22,646 | 0 | 22,646 | 109 | 272 | Yes |
| Suwannee River Regional Library System | 308,516 | 112,068 | 350 | 112,418 | 445 | 3,216 | Yes |
| New River Public Library Cooperative | 119,248 | 10,861 | 576 | 11,437 | 1,670 | 1,002 | Yes |
| Emily Taber Public Library (Baker Co.) | 70,645 | 3,766 | 419 | 4,185 | 123 | 48 | Yes |
| Bradford County Public Library | NC | 39 | 20 | 59 | 1,374 | 718 | Yes |
| Union County Public Library | 44,782 | 7,056 | 125 | 7,181 | 147 | 207 | Yes |
| New River Public Library Cooperative Office | 3,821 | N/A | 12 | 12 | 26 | 29 | Yes |
| Nassau County Public Library System | 264,364 | 21,465 | 502 | 21,967 | 437 | 1,599 | Yes |

N/A=Not applicable, NC=Not counted

Table 9 - Visits, Reference, Interlibrary Loan

| Library | Library Visits | Traditional Reference | Virtual Reference | Total Reference | ILL Provided | ILL Received | Reciprocal Borrowing |
|---|----------------|-----------------------|-------------------|-----------------|--------------|--------------|----------------------|
| Boynton Beach City Library | 296,736 | 41,179 | 96 | 41,275 | 1,187 | 386 | Yes |
| Columbia County Public Library | 273,432 | 110,344 | 24 | 110,368 | 1,873 | 1,161 | Yes |
| Delray Beach Public Library | 675,215 | 37,717 | 15,710 | 53,427 | 477 | 1,196 | Yes |
| North Miami Public Library | 210,297 | 15,020 | 26 | 15,046 | 801 | 92 | Yes |
| Walton County Public Library System | 193,272 | 66,383 | 36 | 66,419 | 71 | 1,172 | Yes |
| Wilderness Coast Public Libraries | 156,349 | 8,874 | 769 | 9,643 | 934 | 1,140 | No |
| Franklin County Public Library | 38,044 | 1,041 | 61 | 1,102 | 302 | 259 | Yes |
| Jefferson County Public Library System | 73,700 | 586 | 423 | 1,009 | 274 | 450 | Yes |
| Wakulla County Public Library | 40,560 | 1,800 | 30 | 1,830 | 358 | 429 | Yes |
| Wilderness Coast Cooperative Office | 4,045 | 5,447 | 255 | 5,702 | 0 | 2 | No |
| Gadsden County Public Library System | 237,016 | 54,808 | 51,350 | 106,158 | 317 | 905 | No |
| Altamonte Springs City Library | 47,281 | 14,582 | 0 | 14,582 | 373 | 383 | Yes |
| Oakland Park Library | 120,328 | NC | NC | NC | 0 | 62 | Yes |
| Three Rivers Regional Library System | 45,240 | 14,604 | 133 | 14,737 | 929 | 985 | Yes |
| Dixie County Public Library | 14,400 | 5,116 | 70 | 5,186 | 360 | 172 | Yes |
| Gilchrist County Public Library | 16,210 | 5,458 | 37 | 5,495 | 274 | 458 | Yes |
| Lafayette County Public Library | 14,620 | 4,025 | 26 | 4,051 | 295 | 355 | Yes |
| Three Rivers Regional Library Office | 10 | 5 | 0 | 5 | 0 | 0 | No |
| North Miami Beach Public Library | 245,283 | 78,993 | 75,088 | 154,081 | 0 | 45 | Yes |
| Levy County Public Library System | 62,232 | 3,917 | 31 | 3,948 | 0 | 565 | Yes |
| Hendry County Library Cooperative | 73,932 | 6,325 | 630 | 6,955 | 1,229 | 1,451 | Yes |
| Lake Worth Public Library | 119,693 | 5,832 | 2,016 | 7,848 | 6 | 12 | Yes |
| Winter Park Public Library | 251,279 | 80,137 | 721 | 80,858 | 1,677 | 1,002 | Yes |
| Parkland Library | 64,225 | 25,064 | 0 | 25,064 | 0 | 463 | No |
| Taylor County Public Library | 37,012 | 6,050 | 156 | 6,206 | 282 | 239 | Yes |
| Eustis Memorial Library | 114,650 | 9,746 | 0 | 9,746 | 5 | 591 | No |
| New Port Richey Public Library | 371,076 | 76,244 | NC | 76,244 | 16,310 | 15,291 | Yes |
| Fort Myers Beach Public Library | 114,073 | 2,188 | 319 | 2,507 | 1,404 | 277 | Yes |
| Lynn Haven Public Library | 55,024 | 2,980 | 0 | 2,980 | 90 | 212 | No |
| Maitland Public Library | 99,799 | 11,417 | 0 | 11,417 | 575 | 691 | Yes |
| Palm Springs Public Library | 74,833 | 10,820 | 10 | 10,830 | 23 | 125 | Yes |
| Richard C. Sullivan Public Library of Wilton Manors | 68,304 | 2,579 | 0 | 2,579 | 0 | 25 | Yes |
| North Palm Beach Library | 29,754 | 8,926 | 5 | 8,931 | 0 | 217 | No |
| Doreen Gauthier Lighthouse Point Library | 5,000 | NC | NC | NC | 0 | 18 | Yes |
| Brockway Memorial Library | NC | NC | NC | NC | 0 | 24 | No |
| Lantana Public Library | NC | 3,525 | 0 | 3,525 | 0 | 0 | Yes |
| Lake Park Public Library | 176,632 | 19,608 | 21 | 19,629 | 18 | 246 | Yes |
| Sanibel Public Library District | 137,013 | 6,776 | 48 | 6,824 | 494 | 626 | Yes |
| Florida, FY 2006-2007 | 78,711,153 | 24,430,993 | 3,576,174 | 28,007,167 | 314,097 | 340,099 | N/A |

N/A=Not applicable, NC=Not counted