

Table 10 - Visits, Reference, Interlibrary Loans (ILL) - FY 2010-2011

Data supplied to Division of Library and Information Services by public libraries

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| Location | Service Area Population | Library Visits | Traditional Reference | Virtual Reference | Total Reference | ILL Provided | ILL Received | Reciprocal Borrowing |
|--|-------------------------|----------------|-----------------------|-------------------|-----------------|--------------|--------------|----------------------|
| Miami-Dade Public Library System | 2,164,991 | 8,245,176 | 3,126,183 | 4,020 | 3,130,203 | 3,474 | 5,302 | Yes |
| Broward County Libraries Division | 1,753,162 | 9,208,317 | 2,826,631 | 5,448,111 | 8,274,742 | 5,635 | 18,326 | No |
| Hillsborough County Public Library Cooperative | 1,238,951 | 3,374,587 | 840,622 | 28,676 | 869,298 | 3,785 | 2,356 | Yes |
| Orange County Library System | 1,113,807 | 4,851,325 | 1,797,345 | 7,631 | 1,804,976 | 0 | 0 | Yes |
| Pinellas Public Library Cooperative | 895,406 | 4,909,448 | 1,240,432 | 3,985 | 1,244,417 | 13,142 | 6,187 | Yes |
| Palm Beach County Library System | 880,417 | NC | 1,905,558 | 1,565 | 1,907,123 | 1,082 | 11,965 | Yes |
| Jacksonville Public Library | 864,601 | 4,863,746 | 952,847 | 3,919 | 956,766 | 10,363 | 6,072 | No |
| Lee County Library System | 625,310 | 2,955,798 | 1,245,040 | 1,240 | 1,246,280 | 5,230 | 6,265 | Yes |
| Polk County Library Cooperative | 604,792 | 2,360,464 | 371,458 | 3,675 | 375,133 | 5,034 | 3,979 | Yes |
| Brevard County Public Libraries | 545,184 | 2,994,216 | 1,630,286 | 308,899 | 1,939,185 | 6 | 58 | Yes |
| Volusia County Public Library | 495,400 | 3,664,293 | 1,043,734 | 1,902 | 1,045,636 | 1,105 | 145 | Yes |
| Pasco County Library Cooperative | 466,533 | 973,327 | 491,136 | 950 | 492,086 | 1,543 | 8,686 | Yes |
| Seminole County Public Library System | 424,587 | 1,088,510 | 1,310,689 | 5,001 | 1,315,690 | 2,094 | 635 | Yes |
| Sarasota County Library System | 381,319 | 2,405,176 | 375,780 | 8,303 | 384,083 | 9,243 | 7,847 | Yes |
| PAL Public Library Cooperative | 362,156 | 1,627,960 | 650,119 | 2,727 | 652,846 | 20,274 | 10,168 | Yes |
| Marion County Public Library System | 331,745 | 1,439,178 | 1,223,955 | 803 | 1,224,758 | 2,951 | 2,669 | Yes |
| Manatee County Public Library System | 325,905 | 988,931 | 458,588 | 777 | 459,365 | 2,637 | 3,175 | Yes |
| Collier County Public Library | 323,785 | 1,497,821 | 166,377 | 970 | 167,347 | 2,600 | 2,534 | Yes |
| West Florida Public Library | 299,261 | 578,835 | 80,132 | NC | 80,132 | 933 | 1,119 | Yes |
| Lake County Library System | 298,265 | 1,881,264 | 427,338 | 6,275 | 433,613 | 1,669 | 1,900 | Yes |
| St. Lucie County Library System | 279,696 | 459,229 | 265,289 | 1,395 | 266,684 | 1,674 | 1,198 | Yes |
| Leon County Public Library System | 276,278 | 1,069,752 | 292,592 | 336 | 292,928 | 2,054 | 5,934 | NR |
| Osceola County Library System | 273,867 | 1,199,195 | 55,295 | 184 | 55,479 | 3,025 | 2,816 | Yes |
| Hialeah Public Libraries | 226,545 | 265,886 | 416,631 | 52 | 416,683 | 0 | 0 | Yes |
| Heartland Library Cooperative | 213,755 | 588,431 | 26,587 | 260 | 26,847 | 1,514 | 1,568 | Yes |
| Northwest Regional Library System | 193,437 | 491,873 | 38,216 | 1,103 | 39,319 | 3,316 | 1,079 | No |
| St. Johns County Public Library System | 192,852 | 1,072,774 | 268,010 | 17,645 | 285,655 | 1,401 | 4,069 | Yes |
| Clay County Public Library | 191,143 | 718,324 | 69,641 | NC | 69,641 | 78 | 2,377 | Yes |
| Okaloosa County Public Library Cooperative | 181,679 | 610,317 | 215,080 | 3,322 | 218,402 | 1,416 | 1,350 | No |
| Hernando County Public Library System | 173,078 | 423,077 | 263,575 | 844 | 264,419 | 1,602 | 4,468 | Yes |
| Charlotte County Library System | 160,463 | 644,532 | 31,277 | 0 | 31,277 | 1,339 | 64 | Yes |
| Santa Rosa County Library System | 154,901 | 512,000 | 29,340 | NC | 29,340 | 0 | 0 | No |
| Martin County Library System | 146,689 | 996,953 | 56,213 | 1,054 | 57,267 | 192 | 1,327 | No |
| Citrus County Library System | 140,956 | 622,485 | 65,803 | 1,425 | 67,228 | 2,042 | 7,781 | Yes |
| Indian River County Library System | 138,694 | 560,195 | 628,708 | NC | 628,708 | 0 | 820 | No |
| Panhandle Public Library Cooperative System | 109,188 | 238,324 | 105,126 | 0 | 105,126 | 2,505 | 2,353 | No |
| Mandel Public Library of West Palm Beach | 100,801 | 613,481 | 248,706 | 1,832 | 250,538 | 1,288 | 370 | Yes |
| Sumter County Public Library System | 96,615 | 531,083 | 27,903 | 1,678 | 29,581 | 872 | 1,800 | Yes |
| Flagler County Public Library System | 96,241 | 360,561 | 34,335 | 1,092 | 35,427 | 846 | 718 | Yes |

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|--|-------------------------|-------------------|-----------------------|-------------------|-------------------|----------------|----------------|-----------------------------------|
| Boca Raton Public Library | 84,652 | 677,208 | 364,702 | 74 | 364,776 | 2,162 | 216 | No |
| Suwannee River Regional Library | 77,257 | 544,648 | 154,128 | 18,460 | 172,588 | 579 | 2,625 | NR |
| Nassau County Public Library System | 73,684 | 279,999 | 15,701 | 87 | 15,788 | 1,198 | 466 | Yes |
| Monroe County Public Library System | 72,670 | 408,290 | 83,434 | 1,222 | 84,656 | 0 | 1,975 | Yes |
| New River Public Library Cooperative | 71,062 | 290,704 | 17,547 | 860 | 18,407 | 888 | 407 | Yes |
| Boynton Beach City Library | 68,409 | 347,065 | 54,328 | 452 | 54,780 | 1,205 | 80 | Yes |
| Columbia County Public Library | 67,528 | 274,476 | NC | NC | NC | 2,274 | 1,885 | Yes |
| Three Rivers Regional Library System | 64,620 | 100,701 | 15,500 | 1,524 | 17,024 | 1,377 | 1,148 | Yes |
| Delray Beach Public Library | 60,831 | 638,988 | 47,259 | 774 | 48,033 | 134 | 238 | Yes |
| North Miami Public Library | 58,806 | 285,215 | 7,523 | 60 | 7,583 | 25 | 45 | Yes |
| Wilderness Coast Public Libraries | 57,070 | 178,064 | 10,378 | 255 | 10,633 | 2,034 | 2,080 | No |
| Walton County Public Library System | 55,450 | 148,897 | 55,979 | 131 | 56,110 | 78 | 819 | Yes |
| Gadsden County Public Library | 48,200 | 117,347 | 32,258 | NC | 32,258 | 211 | 1,101 | No |
| North Miami Beach Public Library | 41,680 | 202,703 | 37,378 | NC | 37,378 | 0 | 0 | NR |
| Altamonte Springs City Library | 41,600 | 50,155 | 9,296 | 0 | 9,296 | 303 | 307 | No |
| Oakland Park Library | 41,549 | 145,940 | NC | NC | NC | 0 | 60 | No |
| Hendry County Library System | 38,908 | 91,215 | 6,335 | 477 | 6,812 | 720 | 324 | Yes |
| Lake Worth Public Library | 34,901 | NC | 5,620 | 375 | 5,995 | 7 | 12 | Yes |
| Riviera Beach Public Library | 32,535 | NC | NC | NC | NC | 0 | 0 | No |
| Winter Park Public Library | 27,727 | 283,889 | 96,967 | 1,054 | 98,021 | 1,503 | 972 | Yes |
| Parkland Library | 24,391 | 93,114 | 45,032 | 10 | 45,042 | NC | 687 | NR |
| Taylor County Public Library | 22,500 | 47,982 | 7,050 | 1,418 | 8,468 | 182 | 256 | Yes |
| Palm Springs Public Library | 19,082 | 109,002 | 24,906 | NC | 24,906 | 51 | 295 | Yes |
| Lynn Haven Public Library | 18,585 | 43,822 | 4,346 | NC | 4,346 | 73 | 99 | No |
| Eustis Memorial Library | 18,483 | 92,911 | 11,391 | 24 | 11,415 | 2 | 480 | No |
| Fort Myers Beach Library | 16,574 | 96,464 | 1,708 | NC | 1,708 | 788 | 77 | Yes |
| Maitland Public Library | 15,808 | 157,329 | 11,656 | 274 | 11,930 | 800 | 1,022 | Yes |
| New Port Richey Public Library | 14,959 | 443,211 | NC | NC | NC | 10 | 754 | NR |
| North Palm Beach Library | 12,033 | 69,096 | 10,192 | NC | 10,192 | 0 | 406 | No |
| Richard C. Sullivan Public Library | 11,743 | 36,351 | NC | NC | NC | 0 | 233 | Yes |
| Brockway Memorial Library | 10,608 | NC | NC | NC | NC | 0 | 7 | No |
| Lantana Public Library | 10,466 | NC | NC | NC | NC | 0 | 0 | Yes |
| Doreen Gauthier Lighthouse Point Library | 10,377 | 29,680 | NC | NC | NC | 0 | 115 | No |
| Lake Park Public Library | 8,198 | 269,296 | 8,000 | 100 | 8,100 | 43 | 73 | Yes |
| Sanibel Public Library | 6,470 | 122,726 | 10,808 | 16 | 10,824 | 1,035 | 1,076 | Yes |
| Indian Rocks Beach Library | 4,102 | NC | NC | NC | NC | NC | NC | Yes |
| Apalachicola Municipal Library | 2,239 | 12,500 | NC | 0 | 0 | 0 | 20 | No |
| Total | 19,088,212 | 78,575,832 | 26,451,999 | 5,899,298 | 32,351,297 | 135,646 | 159,840 | Yes = 51 No or NR = 25 |